

# From stagnation to success Unleashing the power of technology and business transformation

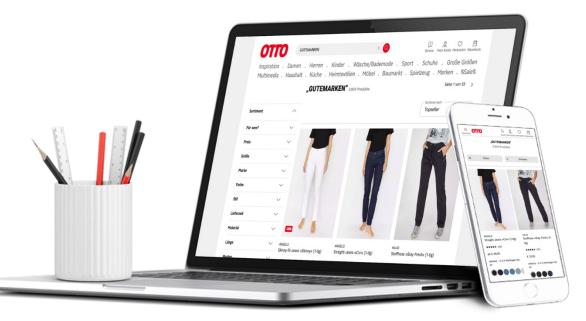
Matthias Wlaka VP IT – OTTO Marketplace and CTO – OTTO Payments

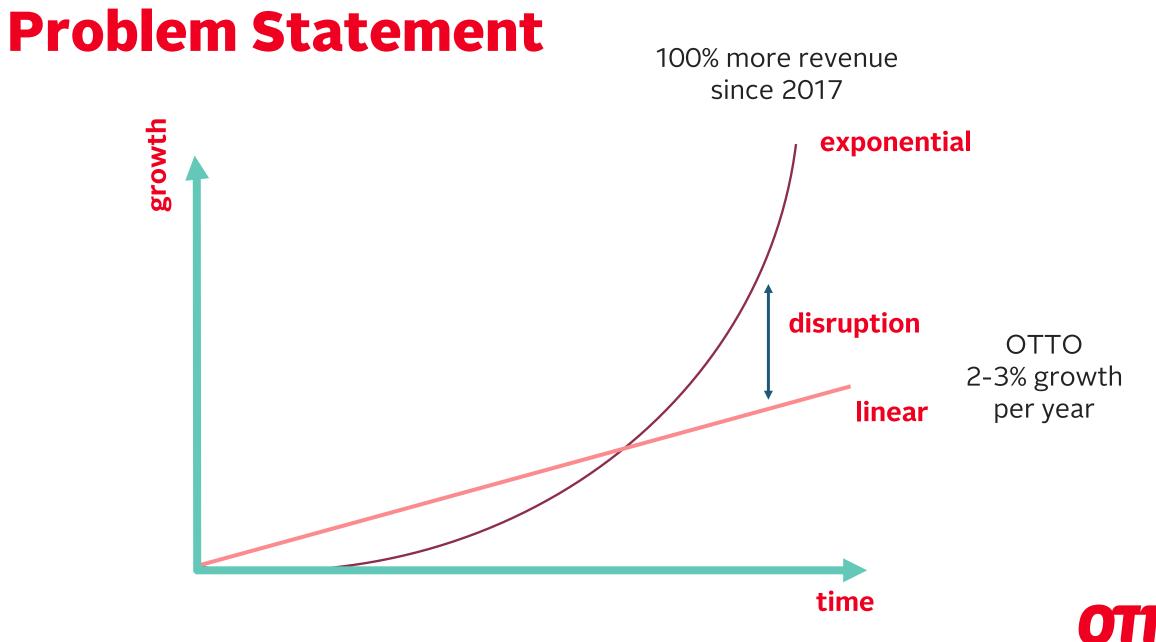
Knut Talman VP IT – Logistics & Services OTTO **DELY WAR** 





#### TO A DIGITAL ECO SYSTEM





OTTO

## **A Vision with Integrated Challenges**

### Transformation of business model

#### Cultural transformation

Transformation of capabilities and processes

Transformation of our technology landscape

### Transformation of the way we work

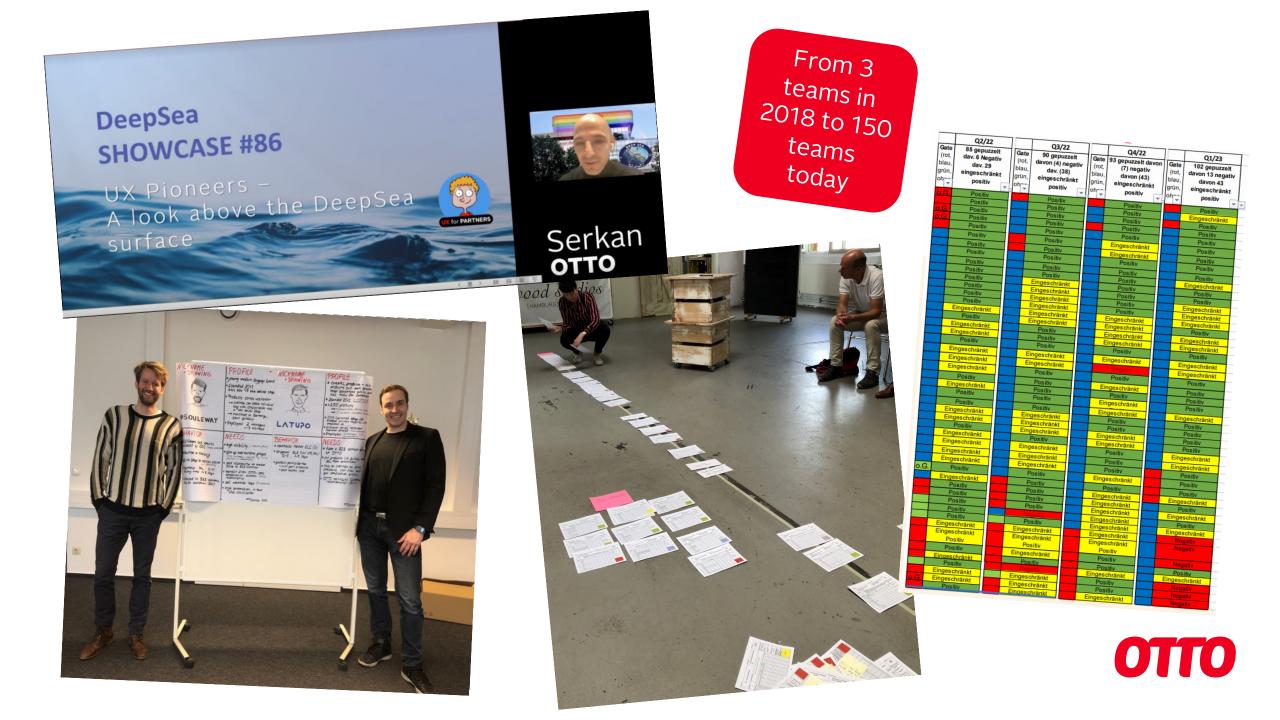
Transformation of our organisational setup

# But how can you transform a business at full speed without interruption?









### And we had to build a bank

# otto payments

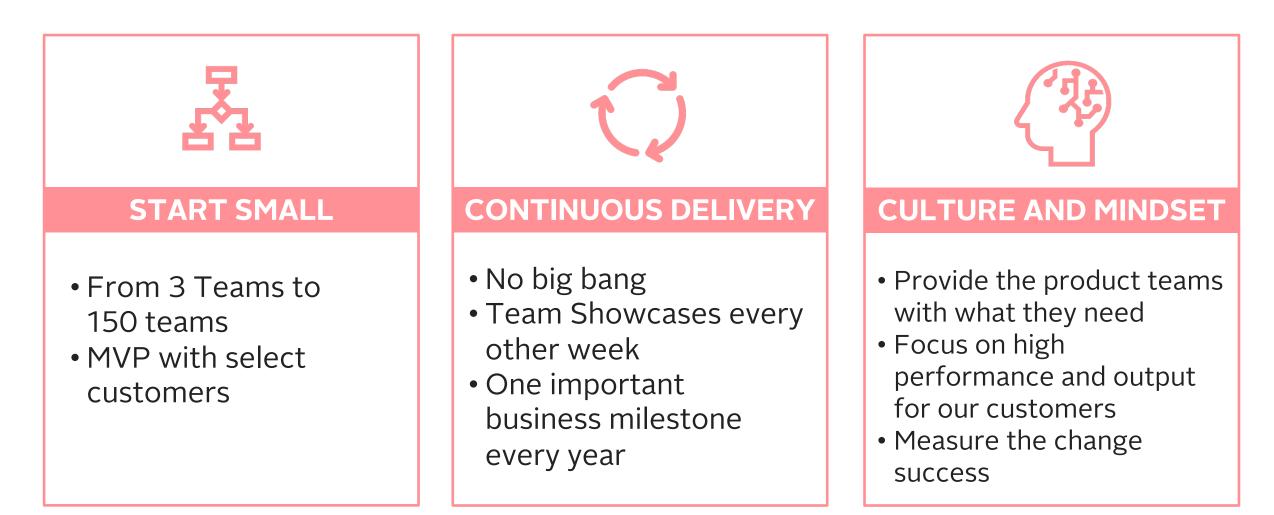


### **Success Stories**

0 partners in 2018 to 6.500+ in September 2023 45mn qVisits in January 2018 to **100mn** in 2023 Marketplace revenue from 0 to **2.5bn** EUR in 3 years Active customers from 6.8mn in 2018 to **12mn** now 2.8mn SKUs in 2018 to 18mn now



# **Our learnings**





# Business transformation is **possible**



# Thank you!



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### Let's keep in touch

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